Request for service form

Islington Children’s Services, Disabled Children’s Service and Young People’s Social, Emotional and Mental Health.

* Submit **non-urgent referrals** using this form. **Leave blank** any parts not known.
* Submit urgent child protection referrals by calling 020 7527 7400 first and then submit this form.
* If you don’t know if you should make a referral or if it is urgent, call 020 7527 7400 for a ***no names consultation*** with a duty social worker.

# Part A

## About the child/young person you are requesting service for.

|  | Name | Date of birth | Gender | Ethnicity | Religion | School |
| --- | --- | --- | --- | --- | --- | --- |
| Child / Young person |  |  |  | Select Ethnicity |  |  |
| Known Siblings |  |  |  |  |  |  |

| Address |  |
| --- | --- |
| Is this address confidential?  | [ ]  **Yes** |
| Other addresses |  |
| Is this address confidential? | [ ]  **Yes** |

## About the parents or carers of the child/young person.

| Parent/Carer name | Date of birth | Contact telephone number | **Email address** |
| --- | --- | --- | --- |
|  |  |  |  |
|  |  |  |  |

## Contacting the parents or carers.

| Is there anything we need to know before contacting parents/carers?e.g. needs interpreter, suspected domestic abuse or violence |  |
| --- | --- |

## About the child’s GP (mandatory for SEMH referrals).

| GP Name |  |
| --- | --- |
| GP Practice address |  |
| Contact number |  |
| NHS Number (if known) |  |

## Other information.

| Is there a ‘**Lead Professional’** working with the child/family? |  |
| --- | --- |
| If **yes**, please provide a name, contact telephone number, and email address |  |
| Does the child have an Education and Health Care Plan (**EHCP**)? |  |
| Does the child have a diagnosis of a **disability**? If yes, please provide details |  |

## About you.

| Name |  |
| --- | --- |
| Agency |  |
| Role |  |
| Contact telephone number |  |
| Email address |  |

# Part B

## Which service are you requesting?

Refer to [www.islington.gov.uk/fis](http://www.islington.gov.uk/fis) for information about services.

| Name of service | Mark *X* |
| --- | --- |
| Children’s Social Care  |  |
| Disabled Children’s Team  |  |
| [Social, Emotional and Mental Health (SEMH) or CAMHS](https://directory.islington.gov.uk/kb5/islington/directory/service.page?id=j9gbKfUopog)  |  |
| Bright Start (0-5) / Bright Futures (5-19) Family Support and Outreach |  |
| Targeted Youth Support |  |
| Other |  |
| Do not know |  |

##  Informing the family about your referral.

* You **do not need consent** to share information with us. Consent is not the legal basis to share information if your request is about **safeguarding** **or the welfare of a child**.
* You **should** inform the family that you have made a referral and that we may contact them.
* You **should not** inform the family if it could endanger the child or prejudice a criminal investigation.
* You **should** understand the views of the family in regards to the request for service, unless this could endanger the child or prejudice a criminal investigation.

| Have you informed the child/young person, parent or carer that you have made a referral to us? | [ ]  **Yes**, I have informed the **child/young person.**[ ]  **Yes**, I have informed the **parent/carer.** |
| --- | --- |
| What are the family’s views on this request for support? Include if family members agree or disagree with this request and the reasons why. |  |
| If any family member has **not agreed** to the referral being made what is their reason. |  |
| If you **have not** discussed this referral with the parent/carer (or child/young person) state why. |  |

## Background.

|  |  |
| --- | --- |
| **What is the reason for your referral?** Please include presenting needs and context. |  |
| **Describe any current or previous support** Include details of anything already planned or implemented and their outcomes. |  |
| **What support and outcomes are you seeking for this family?** |  |

## Privacy Statement – how we will handle the information you share.

You are making a referral to a multi-agency front door, and we may share information in this form with our partners including the Police to ensure we provide the right service to the child, young person or family. We do this in accordance with our statutory duties under the Children’s Act 2004. We will handle the information you have provided in line with the provisions and requirements of the General Data Protection Regulation and the Data Protection Act 2018. We hold all personal information in confidence with only the necessary people able to see or use it. Full details on how Islington processes information is available at [www.islington.gov.uk/privacy](http://www.islington.gov.uk/privacy).

## Signed declaration.

I declare that the information I have provided is accurate to the best of my knowledge and I understand my obligations around consent and how Islington Council will handle the information I have provided.

| **Signed** |  |
| --- | --- |
| **Print name** |  |
| **Date** |  |

# How to submit

* If you are making a request to the **Disabled Children’s Team,** please send your form byemail to DisabledChildren.Team@islington.gov.uk.
* For **any other requests**, please send your form by email to csctreferrals@islington.gov.uk