

Nothing about you, without you.



Key Worker Service

A service to empower young people and give them a voice



...I feel without the support from the key worker project that Barnardo's does, I would not be where I am now"

Young person feedback

What is a Key Worker?

A key worker is there to help you, they are there to advocate for you and your young person. At a time of high anxiety, it can be hard. They are there to ensure all services are doing what they should be doing, with no delays. Sometimes your young person may not want to engage but you can still get the support from a key worker.



...It's making a huge difference knowing it's the same people visiting regularly for myself especially, just knowing I can express any concerns, questions and tell you the positives that have been happening on a regular basis is a god send.

You are making me aware of activities for my son that I would never have accessed on my own. I believe all this is having a positive impact on my son already and is opening up new opportunities for him and us.

Also, knowing that his Key Worker is following up appointments, results when at present I couldn't face doing it makes me feel like I'm still in control of the situation."

Parent feedback



Support from your Key Worker

A key worker will provide dedicated support to empower your young person to reach their potential. The service will enable them to have support when it's needed. Your key worker, with your young person, will co-produce a person-centred, need-based support plan, ensuring continuity of the right services and support to meet their needs once key working involvement ends.



Solihull Parent Carer Voice

Want to talk to another parent carer?

You can contact Solihull Parent Carer Voice, if you are unsure or would like to talk to another parent carer about the key worker pilot at solihullpcv@outlook.com

(open to both Solihull and Birmingham)

Key Worker Service
Support, Challenge and Champion
Working in partnership to empower independence and give young people a voice

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